

Office of Government Commerce select eCourier for Framework Agreement

eCourier.co.uk is delighted to be appointed as a preferred supplier on the Logistics and Courier Service framework agreement, prepared by the Office of Government Commerce. This high accolade essentially provides eCourier.co.uk with a licence to provide same day and next day courier services across the public sector.

Launched in September 2008, this new service framework agreement, from Buying Solutions, was developed following a detailed collaborative exercise involving government departments and agencies. Buying solutions is the trading arm of the Office of Government Commerce, which is itself an independent office of HM Treasury, established to help the Government deliver best value from its spending. These new arrangements maximise efficiency for procurement professionals and provide substantial savings through significant buying power, economies of scale and strategic partnerships. The framework is compliant with EU procurement directives, allowing public sector buyers to bypass time and costs otherwise involved in conducting full procurement procedures.

eCourier.co.uk underwent rigorous tendering and selection processes where our courier services were evaluated for quality, price competitiveness, fitness for purpose and compliance with statutory requirements. Since our launch in 2004, we've revolutionised the courier industry with a combination of pioneering technology, unrivalled delivery times, and a customer experience which differentiates us from traditional courier companies.

eCourier.co.uk is the only courier company worldwide to employ a fully integrated artificial intelligence system and was built to be transparent. Our ground breaking approach successfully marries mobile technology, GPS and IT based fleet management with an Internet platform which provides clients with a user-friendly direct web interface. Everything we see, our clients' see. Quotes are priced instantly from routing and pricing servers within 5 seconds. Bookings can be made within 10 seconds and are immediately allocated to the best placed courier. Customers receive a confirmation email with a tracking link to view estimated pick up and delivery times, and can watch the progress of their courier in real time at street level within 50 metre accuracy. A proof of delivery email is sent the second the parcel is delivered, including signature, name and physical location of the recipient. Customers can even nominate 3rd parties to receive tracking links and proof of delivery emails.

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