



Providing innovative delivery solutions to retailers across the UK



**ecourier**  
a Royal Mail Company

# Creating the convenience of choice

Leading retailers have shown that by offering delivery convenience, you can increase your basket conversion rate.

By offering a suite of delivery options, your customers are in control whilst we do all the hard work for you.

- 🛒 Integrate into most eCommerce platforms
- 🛒 Distribution centre to home
- 🛒 Set-up store-to-door model
- 🛒 Provide time critical deliveries
- 🛒 Provide bespoke reports and analytics
- 🛒 Customers want choice

Create a competitive edge for a new age of customers



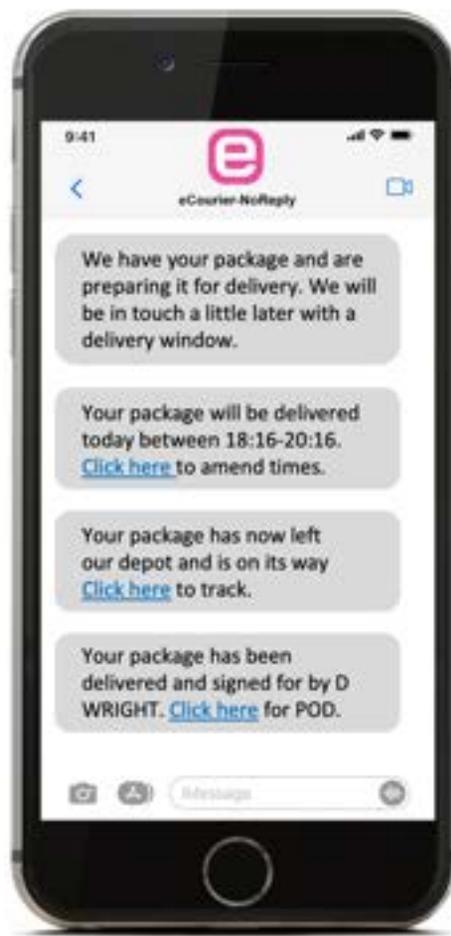
# Total transparency for your customers

We bring your customers on a journey from point of sale to the moment they receive their final 'delivered' notification.

- 📱 Estimated time/date of delivery
- 📱 Real-time delivery updates including when your package is out for delivery
- 📱 Confirmation of delivery, including POD, or delivery exception

We manage your customers' expectations through first-class customer care..

- 📱 Online tracking
- 📱 UK-based customer helpdesk
- 📱 Call, email and Live chat
- 📱 24/7 operation
- 📱 Safe, secure network





**Find out how we can help you  
gain a competitive edge**



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